



Center for Information Technology

# Facilities and Infrastructure Support Services (FISS)

## TOOLS AND INFRASTRUCTURE TO KEEP NIH EMPLOYEES CONNECTED

We provide internet and phone access, local area network, and audio-visual connectivity services and the physical and network infrastructure to support these services so that the NIH community can connect to each other and external partners.

## WHAT WE PROVIDE

### Emergency Response Systems & In-Building Cellular Systems

The Emergency Response System (ERS), In-Building Cellular Distributed Antenna System, and Signal Service for assigned personal pagers (102 paging) support the NIH community and critical services including first-responder organizations, the NIH Clinical Center, and NIH's Office of Research Facilities (ORF).

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### Plant Cabling

We manage the design and installation of the infrastructure graphical database, inside plant cabling, and outside plant cabling.

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### Data Center Services

We provide facilities infrastructure planning and management, support for the installation and decommissioning of IT systems, facilities access controls and security, media sanitization, and systems colocation services.

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